# Tee FORVARD

and

PLAY9

Hunki Yun, USGA

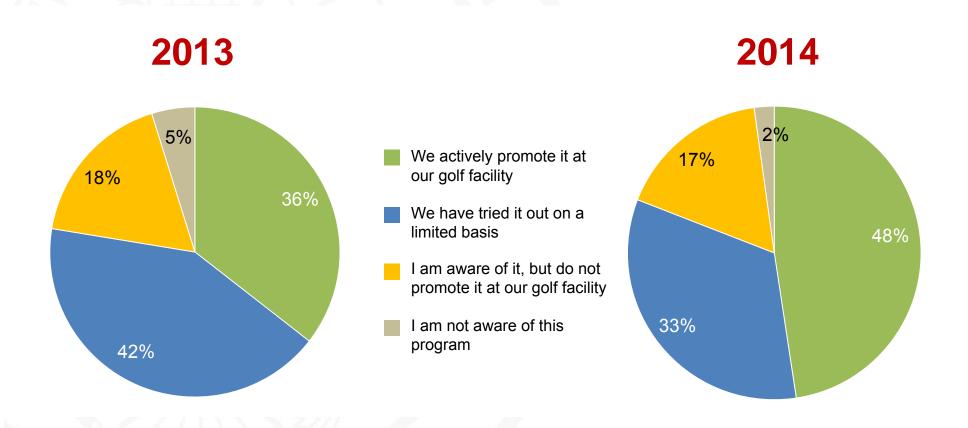


#### **Golfer Sentiment**

- 88% of golfers said that it had a positive impact on the enjoyment of their round
  - 59% report "significantly positive" impact
  - 29% report "some positive" impact
- 57% said they are familiar with TEE IT FORWARD
- 47% said they had tried TEE IT FORWARD during the past 12 months
- 57% of golfers said on the course that they typically play, they hit the ball far enough to hit the par 4s and par 5s in regulation



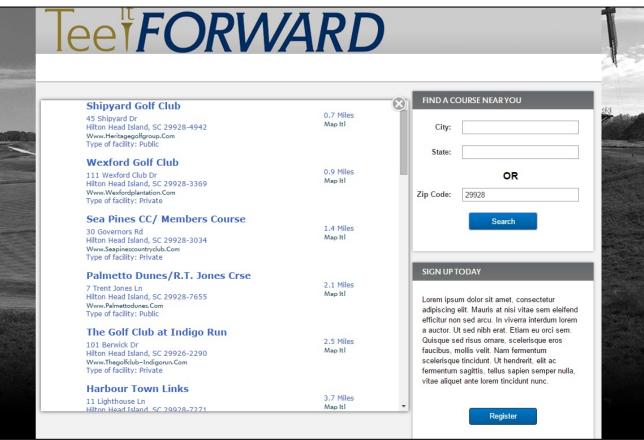
# **Facility Sentiment**





#### **USGA** will take over administration of TEE IT FOWARD

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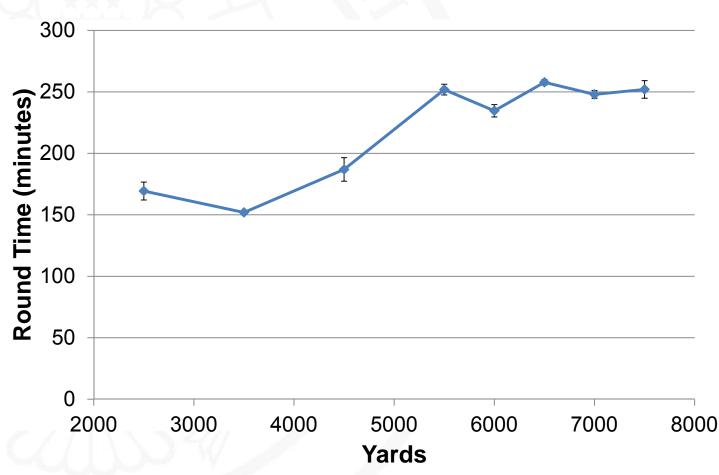
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#### **Development of Programs and Best Practices**







Join American Express and the United States Golf Association to get more out of the game you love.







- Promotion of nine-hole rounds and other formats of play and activities that take less time than a standard 18-hole round: driving range, Get Golf Ready, taking a lesson, putting green
- 24 percent of total rounds were nine-hole rounds
- Highlighted by Play 9 Day: July 23, 2014
- Nearly 1.5 million nine-hole rounds were posted on GHIN in June and July of 2014, a 13.4% increase over June and July of 2013
- Three-year commitment

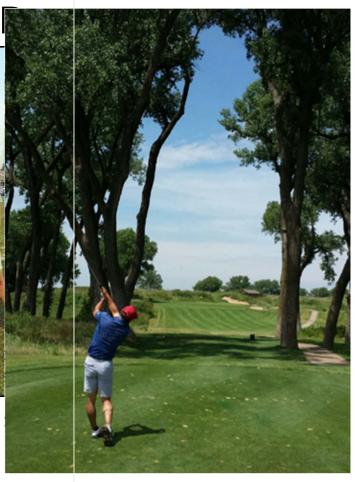


# PLAY 9 DAY

**USGA** staff participated on Play 9







- Putting Competition at Golf House
- Activities at Neshanic Valley G.C.
  - Nine holes on regular course
  - Academy course
  - o Clinic



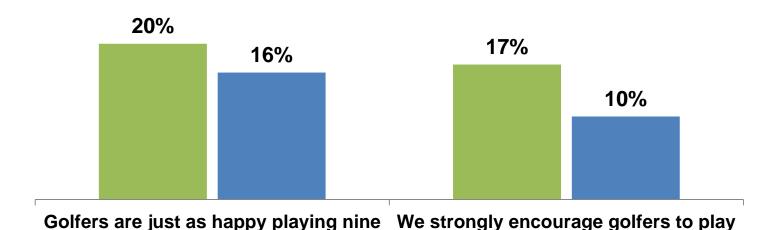
#### **Golfer Sentiment**

- 24% of total rounds were nine-hole rounds
  - 38% of rounds by golfers under age 40 were nine holes
  - 35% of rounds by casual golfers were nine holes
  - 35% of rounds by women where nine holes
- 37% of all golfers say they are just as happy playing nine holes as they are playing 18 holes
  - o 33% of men
  - o 58% of women
  - o 26% of avids
  - 49% of casuals
- 28% of casual golfers have seen promotional advertising for Play 9



# **Facility Sentiment**





rounds of less than 18 holes

- 18% of facilities promoted Play 9 Day
- Among those not promoting Play 9 Day:

holes as they are playing 18 holes.

- 64% didn't feel it would have significant positive impact on customer satisfaction
- 17% didn't feel it would provide enough ROI



### **Development of Programs and Best Practices**

- Further study: Surveys, focus groups
- Identify key audiences
- Set Play 9 Day as early as possible
- Establish an earlier planning cycle
- Work American Express to produce programming
- Develop and deliver communications and toolkits earlier to increase understanding and engagement
- Enhance Play 9 hub for newly designed usga.org

